

IMPORTANT NOTICE: Updated information on COVID-19 (Coronavirus) for Learners, Centres and Apprentices

Dear Learners, Centres and Apprentices

As the current situation evolves at a fast pace with information and advice changing daily, we want to update you about access to examinations and apprenticeship end point assessments.

Based on the latest information where we continue to monitor from the Government Departments, Qualification Regulators, including Ofqual, and our exam delivery partner, please note the following:

Examinations – All Qualifications

Our exam delivery partner, **Pearson Vue**, has taken the decision to temporarily close all **Pearson Professional Centres in the UK, commencing today, Friday 20 March 2020**. They will continue to evaluate the situation and will reopen once it has been determined safe to do so. Candidate cancellations will commence on 20 March 2020.

Individual (distance-based) learners whose exams are cancelled as a result of the above actions will receive a refund (if paid to Pearson VUE) or an extension as determined by Propertymark Qualifications (below).

Pearson Vue are updating their 'Coronavirus update page' daily, therefore, continue to check for any changes or additions to policies at <https://home.pearsonvue.com/coronavirus-update>

Propertymark Qualifications has **suspended the booking and running of Propertymark examinations for Recognised Centres**, until further notice, even if your centre is to remain open.

We have taken the decision to **cancel the June 2020 examination session for all Level 4 qualification module exams**. This applies to all individual (distance-based) learners and those at Propertymark Qualifications recognised centres.

REMEMBER: qualification registrations are provided for a period of **3 years** by Propertymark Qualifications. As such, Propertymark Qualifications will look to extend the registration and, therefore, the period in which examinations are able to be taken for any affected learners for the period that restrictions on travel and/or social distancing remain. Existing examination and re-sit policies will not be affected.

Should you need to discuss your registration and/or examination, contact the Propertymark Qualifications team via qualifications@propertymark.co.uk

We are currently exploring the possibility of extending both the booking window and examination session for Level 4 examinations in September and December 2020. Once we have confirmed arrangements for this contingency, we will provide further notification. We obviously want to support learners by providing further opportunities to undertake their examinations in the future and once we have clear guidance will reopen the examination windows for all modules and qualifications.

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QUALIFICATIONS

Propertymark Qualifications End Point Assessment Service

Apprentices and their employers/training providers are advised to refrain from booking or scheduling end point assessments (EPAs) at this time. We have suspended EPAs in line with our examination services. Should EPAs already be booked and confirmed, Propertymark Qualifications will be pleased to re-schedule with no cancellation fees being charged.

Propertymark Qualifications is exploring options for continued provision of EPAs should assessments take place in the longer term. This may include online testing for scenario-based assessments, given appropriate examination conditions being possible and associated questioning and professional discussions via online systems.

Should you need to discuss the scheduling of an EPA, contact the team via EPA@propertymark.co.uk

Our decision to issue a short-term cessation of assessment activity has not been taken lightly and has been undertaken with a review of both Government advice and guidance and that of the national Qualification Regulators.

We also want to reassure you that the health and wellbeing of our learners and customers is paramount and central to our decisions and plans, as is fairness to learners and apprentices in completing their exams and assessments. We hope our learners and apprentices will be able to resume their examination and assessment plans soon, with a minimum of disruption.

Yours faithfully



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