

# **Propertymark Qualifications: Level 3 Technical Award in Real Property Auctioneering (England & Wales)**

## **Qualification Specification**

## ABOUT PROPERTYMARK QUALIFICATIONS

Propertymark Qualifications (formerly NFOPP Awarding Body) is the UK's specialist awarding organisation offering industry recognised qualifications in property and property affiliated disciplines. We draw our expertise from an array of experienced property industry practitioners and academics from relevant fields including property, law, surveying and finance.

Propertymark Qualifications is an independent organisation and is recognised by the national qualification regulators in England, Wales and Northern Ireland; namely the Office of the Qualifications and Examinations Regulator (Ofqual), Qualifications Wales and the Council for Curriculum, Assessment and Examinations (CCEA Regulation) respectively. We also offer accredited qualifications in Scotland, credit and level rated in the Scottish Credit and Qualifications Framework (SCQF). This means we follow strict guidelines and maintain quality standards in the provision of all our qualifications.

Propertymark Qualifications has been operating as a recognised and regulated awarding body since March 2002 with our first qualifications being awarded to candidates in 2003. We work in association with professional membership bodies which allows us to collaborate with them and draw on their expertise and experience to ensure the design and development of our qualifications is at pace with changes in the industry at large.

All of this puts us in a unique position to provide tailored and industry specific qualifications that meet industry requirements, reinforce industry standards and afford individuals the opportunity to progress.

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## QUALIFICATION PURPOSE

The Level 3 Technical Award in Real Property Auctioneering Property is an intermediate qualification ideal for candidates wanting to gain broad understanding and knowledge in the key areas related to property auctioneering. It is also suitable for those who wish to enter the profession, having no previous experience or do not hold a relevant qualification within this sector.

## STRUCTURE

- Unit 1: General Law, Health, Safety & Security in Relation to Real Property Auctioneering (RPA1)
- Unit 2: The Law Relating to Real Property Auctions (RPA2)
- Unit 3: Practice & Procedures Relating to Real Property Auctioneering (RPA3)
- Unit 4: Property Appraisal & Building Construction/Defects in relation to Real Property Auctioneering (RPA4)

## ASSESSMENT GUIDANCE

Assessment Guidance is provided to amplify the learning objective and/or assessment criterion as relevant and enable national or industry specific information and requirements to be noted

## OTHER INFORMATION

This qualification is accepted for membership by NAVA PropertyMark (National Association of Valuers and Auctioneers). If you have any queries regarding NAVA PropertyMark membership, then please contact them directly.

## QUALIFICATION SUMMARY AND KEY INFORMATION

Qualification title	Level 3 Technical Award in Real Property Auctioneering (England & Wales)
QCF Qualification Number (QAN)	600/0267/0
Accreditation start date	22/12/2010
Approved age ranges	16 – 18 19 +
Credit value	12
Assessment	Onscreen assessment Paper based assessment under special circumstances and arrangements
Guided learning hours	120
Grading information	Pass or Fail
Entry requirements	n/a

## QUALIFICATION UNITS

The unit titles and unit codes will appear at examination booking stage and on certification.

Propertymark Qualifications requires any candidate wishing to complete the Level 3 Technical Award in Real Property Auctioneering to complete the 4 units listed below. Once all 4 units have been successfully achieved, Propertymark Qualifications will provide certification for the full qualification.

*Please Note: Units can be completed in any order*

Unit Number	Unit Title	Unit Reference
1	General Law, Health, Safety & Security in Relation to Real Property Auctioneering (RPA1)	R/502/6170
<b>About this unit</b>		
This unit is about understanding the general legal concepts of law relevant to an auctioneer selling real property. It deals with the historical development and current concepts of the relevant statute and common law to enable auctioneers to understand and carry out their duties to colleagues, customers and the general public. Health and safety issues are also covered including legislation and best practice issues relevant to an auctioneer in their duties within and outside their office and at auction venues, when dealing with colleagues, and customers and visiting residential properties		
Syllabus Letter	Learning Outcome <i>The Candidate should be able to:</i>	Assessment Criteria <i>The candidate must:</i>
A, B, C	1. Understand the Health and Safety at Work Act 1974 and security issues within and outside the workplace	1.1 Summarise the duties of employers 1.2 Summarise the duties of employees 1.3 Identify correct procedures for dealing with health and safety matters for appraisals and viewings 1.4 Identify correct procedures covering health and safety procedures at auction venues 1.5 Select appropriate procedures when securing property 1.6 Summarise a safe and secure set of procedures for dealing with keys
D	2. Understand the general legal concepts relating to the provision of property services	2.1 Distinguish between the different divisions of the law 2.2 Distinguish between common law and equity 2.3 Identify the remedies available under the law
F	3. Understand the basic elements of the law of contract	3.1 Summarise the elements needed for a contract to exist 3.2 Interpret situations where a contract will have ended 3.3 Select appropriate remedies where there is a breach of contract 3.4 Identify the special requirements relating to contracts relating to land and property
G	4. Understand the basic elements of the law of tort	4.1 Summarise the elements needed for negligence to be proved 4.2 Interpret situations where vicarious liability may apply 4.3 Evaluate situations where occupiers' liability may be relevant
E	5. Understand the basic concepts of land law	5.1 Distinguish between freehold and leasehold tenure 5.2 Summarise the distinguishing features of an easement 5.3 Diagnose situations where an easement may exist 5.4 Distinguish between positive and restrictive covenants 5.5 Interpret when covenants will pass with in property transactions
H	6. Understand the basic concepts of discrimination	6.1 Identify what are protected characteristics 6.2 Analyse the circumstances when discrimination may occur 6.3 Select the appropriate remedies where discrimination has occurred 6.4 Interpret situations where age discrimination can occur 6.5 Summarise the requirements for reasonable adjustments to be made to prevent disability discrimination occurring
I	7. Understand the requirements of the Data Protection Act 1998	7.1 Summarise the data protection principles laid down in the Act 7.2 Analyse situations to comply with data protection principles 7.3 Distinguish between who can and who cannot be given protected data
J	8. Understand the requirements of the Proceeds of Crime Act 2002 and the Money Laundering Regulations 2007	8.1 Evaluate situations that might be deemed suspicious in relation to the legislation 8.2 Summarise the procedures needed to comply with the MLR 2007 8.3 Apply legislative requirements to possible suspicious situations

## Assessment Guidance

Unit 1 Syllabus Items (elements A-J)		Number of Questions 20
A	Health and Safety at Work Act 1974 and security issues relating to self and others both within the workplace and outside when dealing with appraisals and viewings	3
B	Safety and security issues concerning auction sales and auction venues	2
C	Safety and security issues on empty and occupied property, including dealing with keys and information	1
D	General legal concepts as they relate to the provision of auctioneering services	2
E	Basic land law: freehold, commonhold and leasehold, easements and covenants	2
F	Basic contract law: offer, acceptance and consideration	2
G	Tort law: negligence, occupier's liability and vicarious liability	2
H	Discrimination: age, sex, race, disability and other protected characteristics	2
I	Data Protection Act 1998: including any video/audio recording of auctions	2
J	Money Laundering Regulations 2007 and Proceeds of Crime Act 2002	2

Unit Number	Unit Title	Unit Reference
2	The Law Relating to Real Property Auctions (RPA2)	Y/502/6171
<b>About this unit</b>		
This unit is about the law the auctioneer needs to know that is specific to carrying out residential property sales including auction sales. It deals with the common law and statutory duties relating to residential property sales and auction sales. It stresses the importance of the auctioneer understanding and complying with the statutory requirements for property sales and understand and complying with the auction specific statutory requirements.		
Syllabus Letter	Learning Outcome <i>The Candidate should be able to:</i>	Assessment Criteria <i>The candidate must:</i>
A, B C, D, E, F	1. Understand the common law duties of estate agents/auctioneers and agents' authority	1.1 Summarise the common law duties the auctioneer owes to their client 1.2 Distinguish those duties that equally apply to applicants/potential bidders/bidders 1.3 Differentiate between express authority, ratification and estoppel 1.4 Select appropriate situations when agent of necessity would apply 1.5 Summarise the requirements of section 7 of the Auctioneers Act 1845 1.6 Apply the provisions of section 5 of the Sale of Land by Auction Act 1867 in relation to reserve prices and the seller retaining the right to bid 1.7 Summarise the requirements of the Auction (Bidding Agreements) Acts 1927 and 1969 1.8 Apply the provisions of the Landlord and Tenant Act 1987 to appropriate circumstances where blocks of flats are auctioned 1.9 Apply the provisions of the Sale of Goods Act 1979 when auctioning property
G	2. Understand the Estate Agents Act 1979 and the 1991 Regulations and Orders	2.1 Summarise who is covered by the legislation 2.2 Apply the requirements of s18 Estate Agents Act 1979 and the Estate Agents (Provision of Information) Regulations 1991 2.3 Distinguish between charges that do and those that do not comply with the legal requirements 2.4 Interpret the meaning of the statutory wording for sole agency, sole selling rights and ready, willing and able buyer 2.5 Differentiate between connected and unconnected persons and what constitutes a personal interest 2.6 Apply the requirements of the Estate Agents (Undesirable Practices) (No.2) Order 1991 to defined situations 2.7 Apply the rules concerning clients' money and deposits 2.8 Summarise the rules governing the issue of warning and prohibition orders
G	3. Understand legislation specific to auctioneering	3.1 Summarise the requirements of section 7 of the Auctioneers Act 1845 3.2 Apply the provisions of section 5 of the Sale of Land by Auction Act 1867 in relation to reserve prices and the seller retaining the right to bid 3.3 Summarise the requirements of the Auction (Bidding Agreements) Acts 1927 and 1969 3.4 Apply the provisions of the Landlord and Tenant Act 1987 to appropriate circumstances where blocks of flats are auctioned 3.5 Apply the provisions of the Sale of Goods Act 1979 when auctioning property
F	4. Understand the Property Misdescriptions Act 1991 and misrepresentation	4.1 Distinguish between defences, warnings and disclaimers that will comply with those that will not comply with the legislation 4.2 Interpret the common law tort of misrepresentation in a range of situations

<b>J, L, M</b>	5. Understand consumer protection legislation applicable in the auctioning of residential property	5.1 Summarise the issues the redress schemes can deal with 5.2 Select alternative dispute resolution services as appropriate 5.3 Apply the statutory rules relating to cooling off periods 5.4 Apply the provisions of Part 2 Consumer Rights Act 2015 to auctioneers' contracts with their clients 5.5 Apply the provisions of the Consumer Protection from Unfair Trading Regulations 2008 to defined auctioneering situations 5.6 Distinguish between defences, warnings and disclaimers that will comply with those that will not comply with the legislation 5.7 Interpret the common law tort of misrepresentation in a range of situations
<b>I</b>	6. Understand matters relating to development and 'for sale' boards under the Town and Country Planning Act 1990	6.1 Differentiate between development and permitted development 6.2 Apply statutory rules to breaches of planning permission 6.3 Apply statutory rules to the provision of 'for sale' boards
<b>H</b>	7. Understand restrictions and regulations covering provision of financial advice	7.1 Differentiate what can and cannot be done by an estate agent/auctioneer in respect of financial advice 7.2 Select appropriate levels of authorisation for particular tasks
<b>K</b>	8. Understand common conditions of sale by auction	8.1 Summarise the main requirements of the common auction conditions 8.2 Apply the main requirements of the common auction conditions to defined circumstances

### Assessment Guidance

Unit 2 Syllabus Items (elements A-M)		Number of Questions 20
A	Common law duties of the auctioneer and staff; authority, including agent of necessity	2
B	Auctioneers Act 1845: s7	1
C	Sales of Land by Auction Act 1867: s5	2
D	Auction Bidding Agreements Acts 1927 and 1969: operation of rings at auctions, duty to report	2
E	Landlord and Tenant Act 1987 and the Housing Act 1996: right of residential tenants to buy the freehold interest	2
F	Misrepresentation - Misrepresentation Act 1967, liability for the auction catalogue/particulars, addendum and comments from the rostrum. Sale of Goods Act 1979 s13 and 14	1
G	Estate Agents Act 1979, Estate Agents (Provision of Information) Regulations 1991, Estate Agents (Undesirable Practices) (No2) Order 1991 and Estate Agents (Specified Offences) Order 1991, in particular complying with s18, knowledge of connected persons and personal interests, trigger mechanisms leading to warning and prohibition orders, rules for dealing with deposits and clients' money	3
H	Financial Services and Markets Act 2000 and Consumer Credit Act 1974 in relation to the provision of financial services and advice within the auction practice	1
I	Town and Country Planning Act 1990: development, enforcement, agents' boards	1
J	Consumer Protection from Unfair Trading Regulations 2008; Business Protection from Misleading Marketing Regulations 2008	2
K	Common conditions of sale by auction	1
L	Consumers, Estate Agents and Redress Act 2007 and redress schemes	1
M	Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013; unfair terms: Part 2 Consumer Rights Act 2015	1



Unit Number	Unit Title	Unit Reference
3	Practice & Procedures Relating to Real Property Auctioneering (RPA3)	Y/502/6199

#### About this unit

This unit deals with how auctioneers should conduct themselves when carrying out residential sales and auctions in order to comply with all relevant statute, common law and principles of best practice. It deals with the agent's actions within and outside the office and at auction venues when dealing with colleagues and customers and visiting residential properties. It also covers methods of sale, marketing and the production of auction catalogues and the requirements for all properties being sold to have an EPC.

Syllabus Letter	Learning Outcome <i>The Candidate should be able to:</i>	Assessment Criteria <i>The candidate must:</i>
<b>A, I</b>	1. Understand the different types of agency	1.1 Differentiate between sole agency and multiple agency 1.2 Summarise the advantages and disadvantages of different types of agency 1.3 Select appropriate situations when a sub agency might be beneficial 1.4 Apply the provisions of Part 2 Consumer Rights Act 2015 to auctioneers' contracts with clients
<b>A</b>	2. Understand agency terms such as 'sole agency', 'sole selling rights' and 'ready willing and able buyer'	2.1 Summarise the criteria relating to each of the terms 2.2 Apply the criteria in the statutory agency terms to specified situations
<b>C</b>	3. Understand the different methods of sale for residential property	3.1 Summarise the processes involved in sales by private treaty, auction and tender 3.2 Summarise the advantages and disadvantages of each method of sale 3.3 Select an appropriate method of sale for specified circumstances
<b>G</b>	4. Understand the requirements to provide a valid EPC	4.1 Summarise when an EPC is required and when it is not 4.2 Summarise the main content of the EPC 4.3 Apply the legislative requirements to the provision of EPC information on detail sheets and advertisements 4.4 Apply statutory rules to determine which properties do and which do not need an EPC 4.5 Interpret the validity of an EPC for use in the sale process
<b>D</b>	5. Understand the requirements of different types of seller	5.1 Differentiate between the likely requirements of different types of seller 5.2 Give appropriate advice to sellers with different requirements 5.3 Summarise the likely requirements of different types of seller
<b>B</b>	6. Understand the purpose and requirements of the Auction Guidance Note and the common auction conditions	6.1 Summarise the contents of the Auction Guidance Note 6.2 Summarise the contents and status of the common auction conditions 6.3 Interpret the auctioneer's rights in relation to the conduct of the auction 6.4 Interpret the auctioneer's powers at the end of the bidding 6.5 Distinguish between the common conditions of sale and any special conditions
<b>E</b>	7. Understand the different types of auction and auction best practice	7.1 Distinguish between public and private auctions 7.2 Summarise the process of lotting and order of sale 7.3 Differentiate between guide prices and reserve prices 7.4 Apply auction guidelines to guide and reserve prices
<b>F</b>	8. Understand basic marketing techniques and the role of advertising, selling and IT in estate agency	8.1 Summarise the basic marketing techniques useful in estate agency and auctioneering 8.2 Apply basic marketing techniques to specified situations 8.3 Differentiate between different methods of advertising and the likely usefulness of these methods 8.4 Apply selling techniques to particular situations 8.5 Summarise the use of different forms of IT in estate agency and auctioneering
<b>H</b>	9. Understand the auction catalogue/property particulars	9.1 Summarise the contents of the auction catalogue 9.2 Summarise the contents of the usual precautionary notice within the catalogue 9.3 Summarise the contents of a remote bidding notification form 9.4 Apply best practice when dealing with auction catalogue changes 9.5 Apply best practice when including photographs and other illustrative material in auction catalogue

## Assessment Guidance

Unit 3 Syllabus Items (elements A-I)		Number of Questions 20
A	Agency terms: sole agency, sole selling rights, ready, willing and able. Types of agency: sole agency, joint agency, multiple agency	3
B	Auction Guidance Notes issued by RICS	2
C	Methods of sale: private treaty, tender, public and private auction	2
D	Types of seller: private persons, builders and developers, trustees, executors, order of court, mortgagee in possession, corporate bodies, statutory and local authorities	1
E	Types of auction, types of reserve prices and the relationship to price guides with the legal implications for the auctioneer	3
F	Marketing and advertising: styles and copywriting, layout, media types, follow-up, marketing plans, selling techniques. IT: use of web, email etc.	3
G	Energy performance certificate (EPC) regulations	1
H	The auction catalogue/particulars: preparation and dealing with amendments, use of photographs, plans and artist's impressions	4
I	Unfair terms: Part 2 Consumer Rights Act 2015	1

Unit Number	Unit Title	Unit Reference
4	Property Appraisal & Basic Building Construction/Defects in Relation to Real Property Auctioneering (RPA4)	A/502/6213

**About this unit**

This unit deals with the legal and technical factors relating to an auctioneer preparing for and carrying out a property appraisal. It covers issues concerning the valuation and marketing of residential property. The authority of the auctioneer and the auction process is covered, as is the handling of offers before, during and after an auction and the role of others in the auction process.

Syllabus Letter	Learning Outcome <i>The Candidate should be able to:</i>	Assessment Criteria <i>The candidate must:</i>
<b>A</b>	1. Understand the factors affecting property value	1.1 Summarise the factors affecting property value 1.2 Apply issues of demand and supply to determine value 1.3 Differentiate between the effects of location, property type, condition and other physical factors on value 1.4 Clarify the effect of planning/building regulations and occupancy restrictions on value 1.5 Interpret the effects of different tenures on value
<b>B</b>	2. Understand the property appraisal process	2.1 Summarise the requirements for comparable evidence 2.2 Apply logical adjustments to comparables to reflect physical differences between properties, changes to the state of the market or time of sale and the requirements of the seller 2.3 Clarify the evidence needed to undertake a market appraisal
<b>C</b>	3. Understand staff responsibilities to sellers and buyers	3.1 Summarise the common law and statutory responsibilities of staff to sellers, buyers and the public 3.2 Apply statutory, common law and codes of practice principles to specific situations 3.3 Determine when a personal interest might arise 3.4 Apply the statutory, common law and code of practice rules to situations where connected persons might be involved
<b>E, D</b>	4. Understand how to deal with offers made on properties for sale	4.1 Summarise how an offer made can be qualified 4.2 Apply the statutory, common law and code of practice rules to the reporting of offers 4.3 Differentiate between the relative strengths of offers where multiple offers are made 4.4 Apply code of practice guidance where multiple offers have been made 4.5 Summarise procedures for contracting a sale prior to the auction 4.6 Determine when a private auction might be appropriate
<b>F</b>	5. Understand the role of others in the house buying/property auctioneering process	5.1 Summarise which other parties are involved in the property buying process 5.2 Summarise the legal process for the transfer of property ownership 5.3 Summarise the content of local and specialist searches 5.4 Differentiate between the rights and obligations of borrowers and lenders 5.5 Clarify the different work undertaken by surveyors/valuers and energy efficiency assessors
<b>H, G</b>	6. Understand the extent of the auctioneer's authority	6.1 Summarise the extent of the auctioneer's authority 6.2 Apply that authority to specified circumstances during the bidding process 6.3 Differentiate between proxy bids and other remote bidding
<b>I</b>	7. Understand the procedures to be adopted following the auction	7.1 Apply the statutory, common law and best practice guidance to dealing with deposits 7.2 Apply accepted guidelines on the reporting of auction results 7.3 Distinguish between information that can be published without specific authority from that which needs specific authority

**Assessment Guidance**

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Unit 4 Syllabus Items (elements A-I)		Number of Questions 20
A	Factors affecting property value: location, situation, type of property, style of property, construction method, age of property, size of property, area of land, tenure, occupancy restrictions, time of transaction, external and internal condition, planning and building regulation approvals	4
B	Property appraisal: use of and adjustment to, comparables	2
C	Responsibilities of staff to seller, buyer and the public including codes of practice and ethics, disclosure of personal interests and connected persons	2
D	Handling of offers prior to the auction: qualifying offers, notifying other interested parties and procedures for contracting a sale prior to auction	3
E	Private auctions and their application	2
F	Knowledge of the role of others in the real property auction process: solicitors, surveyors and lending institutions; knowledge of the conveyancing process for real property auctions	2
G	Authority of the auctioneer during the auction process	2
H	Electronic, proxy and telephone bidding and internet auctions	1
I	Post sale procedures: completion of the memorandum of sale, handling deposit monies and media reporting of sale results	2

## ASSESSMENT

The Propertymark Qualifications currently offers two methods of delivery for the assessment of Level 3 Technical Award in Real Property Auctioneering:

- Onscreen
- Paper Based (Centres **ONLY**) - can only be considered under special circumstances and arrangements and can only be delivered at approved Propertymark Qualifications centres. Propertymark Qualifications will require 2 weeks' notice of any paper based examinations being completed. Centres should refer to the centre guidance document for further details.

**\*Disclaimer – Subject to availability of the test centre**

Unit 1: General Law, Health, Safety & Security in Relation to Real Property Auctioneering (RPA1)	
Assessment Details	Multiple choice exam 30 minutes
Number of marks	20
Assessment availability	On Demand
First assessment availability	Jan 2011
Pass Mark	70%

Unit 2: Law Relating to Property Auctions (RPA2)	
Assessment Details	Multiple choice exam 30 minutes
Number of marks	20
Assessment availability	On Demand
First assessment availability	Jan 2011
Pass Mark	70%

Unit 3: Practice & Procedures Relating to Real Property Auctioneering (RPA3)	
Assessment Details	Multiple choice exam 30 minutes
Number of marks	20
Assessment availability	On Demand
First assessment availability	Jan 2011
Pass Mark	70%

Unit 4: Property Appraisal & Basic Building Construction/Defects in Relation to Real Property Auctioneering (RPA4)	
Assessment Details	Multiple choice exam 30 minutes
Number of marks	20
Assessment availability	On Demand
First assessment availability	Jan 2011
Pass Mark	70%

### **Individual Learners - Onscreen assessment (external assessment)**

Individual candidates are required to complete all examinations at approved test centres. Each centre is fully compliant with the Propertymark Qualifications' policies and procedures.

The onscreen test may be taken at any time of the year by arrangement with the test centres.

All test centres offering onscreen assessment must comply with the Joint Council for Qualifications (JCQ) document Instruction's for the Conduct of Examinations (ICE).

Propertymark Qualifications offer over 150 test centre locations throughout the United Kingdom. To view the list of test centres available, please visit the Propertymark Qualifications website.

## REGISTRATION AND CERTIFICATION

### Individual Candidates

Candidates are required to register for the qualification and unit assessments by completing the online registration form on the Propertymark Qualifications website. The candidate will then receive a unique candidate number prefixed with a 'Q' and a password via email, this will enable the candidate to log into the Propertymark Qualifications website to view their profile and book examinations.

Candidates who achieve all four units for the full qualification will receive:

- a qualification pass letter informing the candidate of the dates they achieved each unit within the qualification and percentage scored within 7 working days.
- a certificate giving the full qualification title and all units achieved within 20 working days.

### Recognised Centres

Separate arrangements exist for candidate registration and certification for Propertymark Qualifications Recognised Centres.

Centre Administrators should refer to the Centre Guidance document for further information.

Candidates who are being entered for this qualification by an Propertymark Qualifications Recognised Centre should refer to their centre for guidance on registration and certification procedures.

## REPLACEMENT CERTIFICATES

If a certificate of achievement is misplaced, lost or stolen and a replacement is required then the candidate will need to complete a Replacement Certificate Request form.

To complete the form, please visit the Propertymark Qualifications website.

## ENQUIRIES AND APPEALS POLICY

The examination regulations of the Propertymark Qualifications make provision for Propertymark Qualifications learners to be enabled to make an enquiry and/or to appeal against a decision. The facility by which to do so is outlined in this procedure and it is important the procedure is followed in all situations.

To find out more, please visit the Propertymark Qualifications website.

## EXEMPTION POLICY

Propertymark Qualifications recognises prior certificated qualifications equivalent to Propertymark Qualifications units for the Level 4 Certificates only. Propertymark Qualifications operates an equality and diversity exemption policy and welcomes applicants for exemption on the basis of comparable qualifications from recognised institutions which satisfy the Propertymark Qualifications criteria for awarding exemptions.

To find out more, please visit the Propertymark Qualifications website.

## LEARNING MATERIAL

Learning materials are available to support those preparing for Propertymark Qualifications. For further Information, please visit the Propertymark Qualifications website.